

## **Privacy Statement**

One of the main aims and principles behind establishing ITC Internet is creating, eventually, an internet connectivity ; the basic and fundamental principles of which is to allow its users to browse and communicate the Internet effectively and to benefit from their online presence. It is, therefore, ITC's utmost concern to maintain and guarantee the privacy of your communications.

We have established, through the period during which we have shared ITC with you, certain rules and regulations pertaining to privacy. We are proud to summaries our privacy policy as follows:

### **FIRST:**

Each user is required to read and understand the service agreement "ITC Service Agreement" before proceeding with the registration process, if requested. This agreement is subject to the principles of good faith, the customary practices on the Internet and the cyber manners.

### **SECOND:**

ITC is completely committed to your privacy and shall take all necessary measures and actions against spamming and unsolicited mail. Please contact us immediately should you have any complaints or to report any spamming incidents at: [privacy@ITC.net.sa](mailto:privacy@ITC.net.sa)

### **THIRD:**

When filling in the "Registration Form", users shall be explicitly asked for information that are being classified as "personal" or "private". The reason behind collecting this information is to allow ITC to communicate with you better, to conduct demographic statistics, and to send you customized information and advertisements.

### **FOURTH:**

ITC SHALL IN NO WAY use this information for any purposes that might be described as illegal, unlawful or illegitimate.

### **FIFTH:**

We encourage you to keep the information you submit updated. You can do this by following the instructions provided by ITC.

### **SIXTH:**

ITC SHALL IN NO WAY disclose the information you submit to a third party. Except if ITC is requested to do so by law, or such action is necessary to comply with a legal process served on ITC, or to protect and defend the rights or property of ITC; or when acting to protect the personal safety of its members or the public, or as mentioned in SEVENTH hereunder.

### **SEVENTH:**

ITC shall be executing partnerships, alliances, joint ventures or other arrangements, (hereinafter agreements) with entities of high repute and fine status. The purpose of those agreements is to avail value added services to the members of the ITC community, and, thereupon, any interchange of data or information between ITC and those entities of high repute shall be in full harmony with and shall in no way contradict or violate the privacy undertaking. Furthermore, ITC shall take all necessary steps and precautions to ensure that those entities of high repute fully abide by the basic and fundamental principles established by ITC especially the ones pertaining to the privacy of the members' communications and information.

**EIGHTH:**

The information you submit is being stored in a secured environment. ITC management and staff do take stringent measures to abide by this principle.

**NINTH:**

ITC system will not allow ITC staff and employees to retrieve users' passwords. If a user forgets the password, ITC Call Center can assist user to reset the password.